

# Vehicle Cleaning Expectation

---

(We strive to maintain a very clean fleet of RVs and here is what is expected of you.)

**Even if you have pre-paid for a Cleaning Package**, you are STILL required to remove any remnants of food from the vehicle. That means you must: wipe off the Kitchen counter as well as the inside & outside of the appliances, especially the Microwave and Refrigerator. You cannot leave dirty dishes behind. We want to eliminate any ants from infiltrating the vehicle. **On the exterior:** There cannot mud, tar or large quantities of bugs on the vehicle. Keep in mind that the Cleaning Package does NOT include stains on the carpet or upholstery. Be sure to read the Waste Tank Evacuation below. Do not use any product to cover up odors.

## CLEANING THE VEHICLE YOURSELF

If you have not pre-paid for a cleaning package, you are required to return the vehicle to the RV Owner as clean or better than when you received it. It must be in a rentable condition both on the inside and the exterior of the vehicle. Here are some guidelines to help you with cleaning the vehicle.

## EXTERIOR OF VEHICLE

Mainly, we look for general cleanliness; no road dirt/mud, tar or bugs on the vehicle or windshield. Use any commercial-quality automotive cleaner on the exterior of the vehicle. Note: If you use a high pressure hose or nozzle, make sure that when aiming at the graphics (colored stripes) of the vehicle, to aim "straight on" as opposed to at an angle. High-pressure water can get behind the graphic and cause it to become loose. Replacing graphics on a motor home is very costly. You are responsible for all damage to the RV.

## INTERIOR OF VEHICLE

The vehicle needs to be as clean, or better than when you received it. This means you are responsible for every surface on the interior of the RV including toilet, shower, and all carpeted and fabric surfaces need vacuumed. Be sure to use the vacuum attachment to clean the upholstery and between/under cushions. A lot of excess sand and dirt can be reduced by leaving shoes and beach towels outside. Non-abrasive household cleaners such as 409 or Cinch perform most jobs well. **DO NOT USE ABRASIVE CLEANERS SUCH AS AJAX OR SOFT-SCRUB!** They will scratch the appliance surfaces which may require us to replace the Component.

## WASTE TANK EVACUATION & TANK CLEANING

If you have pre-purchased a Dump Package (\$50), skip this section. If you bring the vehicle back and the tanks are not properly dumped and free of debris you will be charged (\$100). It is important that the waste tanks be evacuated and flushed prior to your return. After you evacuate the tanks, close the dump valves and refill the tanks to at least 1/3 full. Then re-empty. This assures that the tanks are not only empty but also clean of solid waste. After completing the dump and cleaning process, if the RV still shows that a tank has not been dumped, advise the RV Owner. Sometimes toilet paper will get caught in the black tank on one of the sensors and gives a false reading. If the tank reads that it has waste in it, the RV OWNER will investigate why and if they find that the tanks were not properly dumped and all solid waste removed, the RV Owner will charge a non-approved dump fee of (\$100), which includes all chemicals, fees and labor..

## GENERAL INFORMATION

Be sure to turn off Water Pump, Water Heater, Generator, Basement Lights, Porch Light, Heating / Air conditioner and Water Tank Heaters prior to returning the RV. If there was a stain (even if you got it cleaned up) it is imperative that you notify the RV Owner by pointing out the location(s) so they can concentrate their cleaning efforts immediately.

Empowering you with this information helps with a smooth Check-in.

Renter's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

RV Owner's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

---